

# Missouri Department of Transportation Job Description

**Job Title:** Traffic Systems Operator

**Title Code:** R01081

**Salary Grade:** 3

**Exemption Status:** Non-Exempt

**Supervisory Responsibilities:** None

**District/Division:** District Offices - Traffic

**Effective Date:** 12-16-2024

**Replaces (Effective Date):** 07-01-2022

## **General Summary**

The traffic systems operator assists in the operations of computer traffic surveillance and control systems to provide traffic control for urban freeway and arterial traffic. Responsibilities are performed under moderate supervision.

## **Minimum/Required Qualifications**

- High School Diploma or GED/HiSET
- One year of experience in routine or special maintenance with some experience in traffic control situations and/or positions involving dispatching.

## **Special Working Conditions/Job Characteristics**

## **Examples of Work**

1. Continuously monitors information presented on advanced traveler information systems; evaluates traffic congestion, emergency situations, and traffic delays for appropriate actions taken on dynamic message signs and other traffic control devices.
2. Communicates with police dispatchers and other traffic centers to advise the location and nature of incidents affecting traffic and requiring service agency response (police, fire, emergency medical services, etc.).
3. Observes console indicators to control processing and storage of data; checks and corrects malfunctions by referring to operating instructions.

4. Maintains traffic logs and records relating to freeway conditions and system operation.
5. Provides input for the development and maintenance of the traffic management center's policies, practices, and response manuals.
6. Performs other responsibilities as required or assigned.